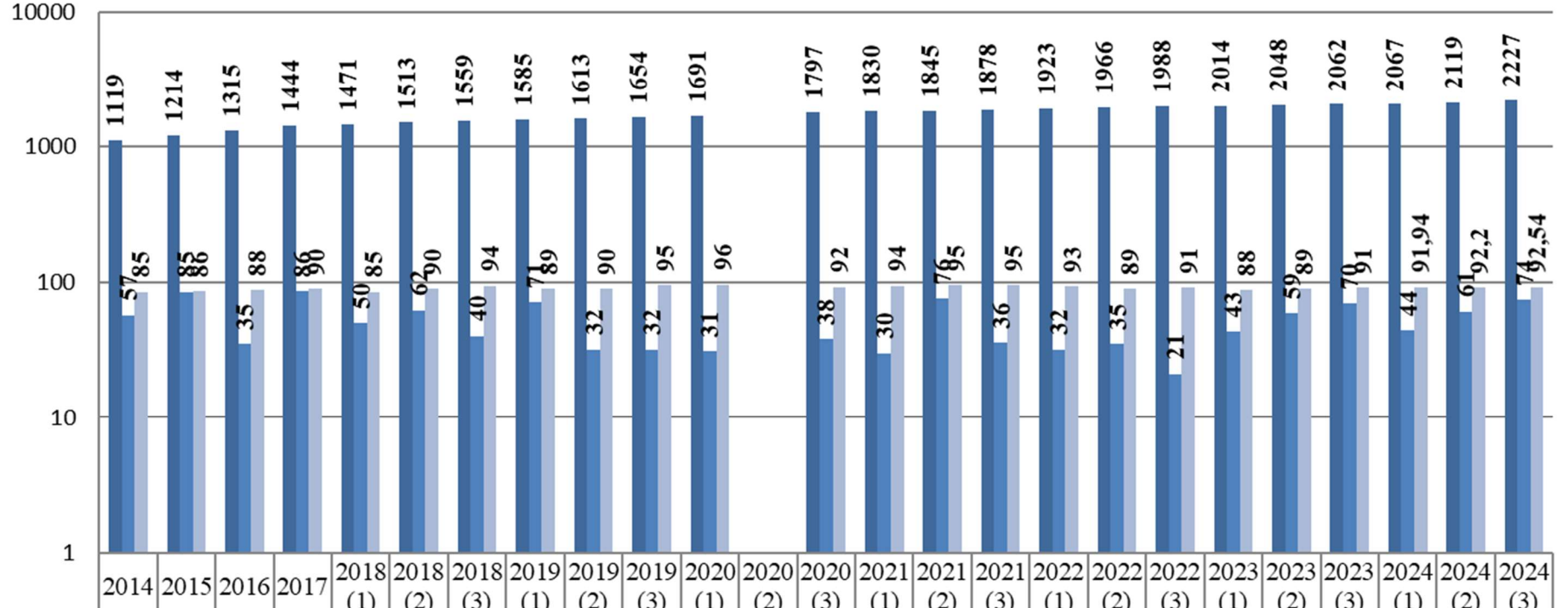


YILLAR İTİBARIYLA ÜYE MEMNUNİYET ORANLARI



■ ÜYE SAYISI	1119	1214	1315	1444	1471	1513	1559	1585	1613	1654	1691		1797	1830	1845	1878	1923	1966	1988	2014	2048	2062	2067	2119	2227
■ ANKET SAYISI	57	85	35	86	50	62	40	71	32	32	31		38	30	76	36	32	35	21	43	59	70	44	61	74
■ MEMNUNİYET ORANI(%)	85	86	88	90	85	90	94	89	90	95	96		92	94	95	95	93	89	91	88	89	91	91,94	92,2	92,54